

Dear Mr. Brooks,

May 1, 2015

Thank you for contacting our office regarding your issues with the Veterans Choice Card Program. This is an extremely important issue to Senator Ayotte, and she believes that the program has not been properly rolled out. The original intent of the legislation and program was to provide veterans, like yourself, with the care they have earned and deserve in a timely and close to home manner.

Unfortunately, over the course of the program, we have consistently witnessed a lack of communication between the VA, the providers, and veterans. Senator Ayotte would like to help in any way she can, and has already written multiple letters to the Director of the VA to ensure these issues are fixed.

Please feel free to call me or contact me via email if I can be of assistance.

Thank you for your service,

**Ryan A. R. Clark**  
Legislative Correspondent  
U.S. Senator Kelly Ayotte (R-NH)  
[ayotte.senate.gov](http://ayotte.senate.gov)  
[202-224-3324](tel:202-224-3324)

Follow-up:

Greg,

June 15, 2015

Thank you for passing along the website. It looks like it could be extremely helpful for veterans who have experienced issues and can help with similar problems. I have passed it along within our office, and to our office in New Hampshire. I am sure it will be helpful for casework.

The website looks great, and keep up the good work! If there is anything else we can do on our end, please do not hesitate to contact me.

Thank you,  
Ryan